Webinar: Trauma-Informed Innovations in Crisis Services: Implementing the Trauma-Informed Principle of Transparency and Trustworthiness

September 25, 2017 ~ 3:00-4:00 PM (EDT)

Registration Link

The Substance Abuse and Mental Health Services Administration’s (SAMHSA) National Center for Trauma-Informed Care and Alternatives to Restraint and Seclusion (NCTIC) is pleased to announce the fifth webinar in a series: Trauma-Informed Innovations in Crisis Services: Trustworthiness and Transparency - Baltimore City Police Department.

Please join us for part five of the series, Trustworthiness and Transparency - Sergeant Joanne Wallace, Crisis Intervention Team Coordinator for the Baltimore Police Department and her partner, Detective Verlillian Githara, will discuss an innovative approach to crisis prevention and intervention in Baltimore, Maryland. Sgt. Wallace and Detective Githara provide support to people who are homeless, including helping them to secure needed medical, behavioral, and other services to prevent crisis and enhance adherence. They will explain their creative, unique, and inspiring approaches for engaging people who are homeless, understanding the very complicated communication networks used by the homeless community, and maintaining trust within these networks. They will also discuss their work with the Recovery Network and Baltimore Crisis Response when acute crisis services or immediate access to recovery support is necessary.
Previous Webinars in the Series

Click here for more information on the series or to access archived webinars for this series

**Safety: Common Ground**
Monday, April 24, 2017
This webinar provided a brief introduction by SAMHSA’s National Center for Trauma-Informed Care (NCTIC) staff to SAMHSA’s six principles of a trauma-informed approach. Heather Rae from Common Ground, located in Oakland County, Michigan presented on how they promote Safety in a crisis services setting. Common Ground provides a lifeline for individuals and families in crisis, victims of crime, persons with mental illness, people trying to cope with critical situations and youths who are experiencing homelessness. It was intentionally designed as a trauma-informed crisis services program.

**Implementing the Trauma-Informed Principle of Peer Support in a Crisis Service Setting, Freise Hope House**
Monday, May 22, 2017
Rebecca Ollivier and Ronald Cordy will present Crestwood Behavioral Health’s Freise HOPE (Helping Others through Peer Empowerment) House approach to crisis services. Freise Hope House is a short-term, voluntary, mental health Crisis Residential Treatment Program (CRT) in Bakersfield, CA that welcomes guests into a warm, homelike environment. Guests are provided a short-term safe place to land during a psychiatric crisis. Guests are also engaged using a variety of recovery-based tools such as Dialectical Behavior Therapy (DBT), Wellness Recovery Action Plans (WRAP) and trauma-informed approaches to help them manage their symptoms and develop skills to live effectively in the community. The treatment team is comprised entirely of people with lived experience, who are trained and certified peer providers.

**Implementing the Principle of Empowerment, Voice and Choice: Grassroots Wellness Peer-Run Respite and Learning Community**
Monday, June 26, 2017
This principle is rooted in the primacy of the people served; in resilience; and the ability of individuals, organizations, and communities to heal and promote recovery from trauma. There is a recognition of the ways in which trauma survivors, historically, have been diminished in voice and choice. Victoria Welle, program coordinator with the Grassroots Wellness Peer-Run Respite and Learning Community in Wisconsin, discussed how the peer-run respite fosters empowerment, voice and choice as part of an overall trauma-informed approach, and that people seeking support have the opportunity for shared decision-making and goal setting to determine the plan of action they need to heal and move forward.
Collaboration and Mutuality: July 24, 2017
(Cancelled – will be rescheduled)

Cultural, Historical, and Gender Issues: The Ali Forney Center
August 28, 2017

This webinar featured insights from staff at the Ali Forney Center (AFC) in New York, NY, the largest program dedicated to meeting the needs of LGBTQ homeless youth in the nation. AFC provides a comprehensive range of services to LGBTQ homeless and street-based youth, including a 24-hour wraparound service drop-in center, mobile outreach team, and emergency & transitional housing. They opened in 2002 in response to the lack of LGBTQ competent services for youth experiencing homelessness in NYC. One of their earliest programs developed was their Peer Educator program. This was created based on the recognition that homeless youth are most likely to trust outreach workers who have been formerly homeless themselves. In addition, their community outreach program and their training department is designed to help other providers, such as mental health, to serve LGBTQ youth in a more culturally-competent manner.